



International or domestic travel is subject to a surprisingly large number of risks. Our Travel Insurance policy provides cover against losses or inconvenience associated with traveling.

What's covered?

- Covid-19 related expenses
- Medical expenses
- Transport of a person due to the hospitalization of the insured
- Stay of a person due to the hospitalization of the insured
- Transportation or repatriation of the accompanying insureds
- Hi-jack
- Dispatch of medication
- Repatriation of mortal remains
- Personal accident cover (minimum cover)
- Personal liability
- Loss or damage to baggage
- Loss or damage to personal mobile phone & laptop (minimum cover)
- Legal expenses abroad (not traffic)
- Deposit for legal costs & expenses
- Curtailment expenses
- Delay/missed departure/missed connections
- Burial expenses
- Hospital compensation
- Replacement of the passport and the driving licence by emergency documents

What's NOT covered?

- Pre-existing illnesses/conditions whether known/unknown to the insured
- Reimbursement of medical expenses over 300usd where the client did not seek
- Approval from mapfre before making the payment
- Expenses arising from flight cancellations by airline
- Natural perils such as floods, earthquakes, landslides, volcanic eruptions etc.
- Loss arising from terrorism, mutiny or crowd disturbances
- Alcohol/drug abuse
- Dangerous sports such as underwater diving, mountain climbing, motor racing etc.
- Loss arising from labour accidents e.g. mining
- Incidents that happen before the client leaves kenya
- Expenses that occur when the insured returns back to kenya except pre-authorized
- Follow-up medical treatment
- Claims whereby the client did not suffer financial loss
- Any damage occurred to mobile phones or personal computers non-registered at the moment of taking out the policy

Is it for me?

It's always a headache - not to mention additional expense - when your bags have gone missing, your flight's been cancelled or delayed. Equally, it's not ideal when you fall ill on board and have to be hospitalised.


Travel insurance protects you against the financial loss following loss or damage in these circumstances.




Serving you since 1986

We're at the forefront of insurance excellence, providing you with tailored solutions specific to your needs. We continue to innovate on the policy front and are able to offer you a highly bespoke service. Our expertise is driven through the following three pillars:

Fast claims | Bespoke policies | Expert guidance

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